

B2B & B2C

• InTouch DIRECT CONNECT

Registered users get real time access to the Optimus inventory and order system.

• Online Order Entry

Enter an order, review items as you go.
Drop ship to your customer.
ASCII file upload available.

• Item Inquiry

Check availability, pricing, & more.

• Accounts Receivable Inquiry

Check your account.
Print Statements and Invoices.

• Document Status

Doc Number or PO Number.
Track Orders.

• OptimusPARTS.COM TRAINING WEBINARS

Topics include commonly used forms, Optimus online catalog, and complete Intouch system training. See our web site for the schedule.

• CAN YOU HELP MY WEBSITE?

Yes! Ask for our Web Support Program brochure.



• Kiosk PARTS CENTER

Save staff time with consumer do-it-yourself lookup catalog.



Includes:

- Catalog
- Retail Price List
- Customer Order Forms
- Unique Consumer Friendly Lookup

Complete-Free Standing Kiosk

\$300.00

WE STOCK PARTS FROM THESE Pool & Spa MANUFACTURERS:

A & A Mfg.
Afras
Aladdin
Allied Innovations
Alloy Brass
American Products
Anthony & Sylvan
A.O. Smith
Aqua (Aquabot)
Aqua-flo
AquaStar
Aquavac
Astral Products
Auto Pilot
Baker-Hydro
Balboa
Baracuda
Blue-White
Brett Aqualine
Cal Pump
Caretaker
Clayton Lambert
Coates Heaters
Competition Pools/
Jacuzzi
Compool
Custom Molded
Danner
Del Industries
Dirt Devil
Drainsafe
Eaton Mears
Emerson
Feherguard
Fiberstars
Filbur
Flo Control
Franklin Pump
Game
G & G
Gecko Alliance
Goldline
G & P Tools
Grid Controls

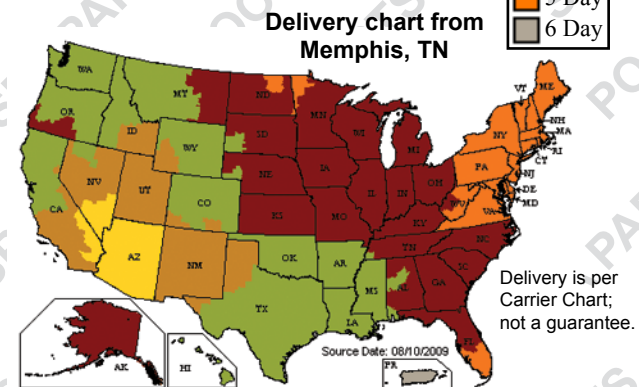
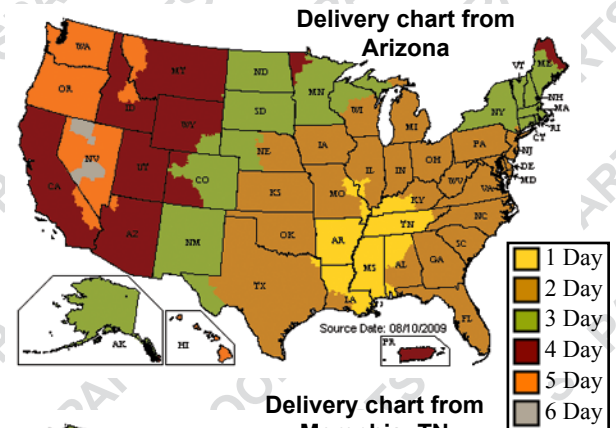
Grundfos Pumps
Harmsco Inc
Harwil Corp
Hayward
Hydro Air
Hydro Bath
Hydro Dynamic
Hydro Quip
Hydrotech
Inter Fab
Intermatic
Jacuzzi Bros
Jandy
J & J Electronics
Kafko
K-D Pools
King Tech
Laing
Little Giant
Lochinvar
Magic Plastics
Magnetek
Marlow
Maytronics
Maszei Injectors
Muskin
Nature 2
Odyssey
Olympic
Pacific Echo
Paragon
Pasco
Pentair
Perma-cast
Pleatco
Polaris
Poolco
Pool Guard
Pool Tool
Poolvergnuegen
PPC Pump
Praher
Precision Controls
Premier

Pres:Air:Trol
Prozone
Purex
Resilience
Quality Pool
Quickclean
Rainbow
Raypak
Related Metals
Richardson
Rolachem
Seablue
S. R. Smith
Skimpro
Smart Pool
Speck
Sta-Rite
Stenner
StingL
Technical
Products
Tecmark
Thermcore
Triodyne
Tridelta
Unicel
Uniclur
Val Pak
Vico
Vogue
Water Ace
Waterco
Waterpik
Water Tech
Waterway
Wet Institute
WMC
Zodiac



Pool & Spa PARTS The Easy Way

Optimus is a distributor of pool & spa parts. Our Parts Encyclopedias include enhanced manufacturer's drawings, unique E-Z find charts, and excellent cross references. The Encyclopedias are available in either a bound version or an unbound, 3-hole version.



Delivery is per Carrier Chart; not a guarantee.

**3765 Winchester Rd.
Memphis, TN 38118
901-365-1269**

Fax: 901-794-3884 or 901-259-1175

Email: info@optimusparts.com

Order Email: orders@optimusparts.com

Internet Site: www.optimusparts.com

ORDERING

• How Do I Start?

Print application from www.optimusparts.com, click "Getting Started". Choose the COD or Open Term form. Fax to 901-794-3884.

• How Do I Order?

Improved INTOUCH DIRECT CONNECT Via the internet. Check our web site for a schedule for our new training program.

-or-

orders@optimusparts.com

Include item#, quantities, your account#, and "ship to" instructions.



-or-

Fax your P. O. to 901-794-3884
Optional form is provided in the back of price list.



-or-

Specials - Fax special request form in back of price list. Allow 24-48 hours for response.

-or-

Phone Orders

Call 901-365-1269



• How AM I Invoiced?

All invoices include tracking information. There are multiple ways to receive invoices.

Print via InTouch. E-Mail. FAX. Mail.

• Is THERE A Minimum Order?

No. However, handling fees vary by order size.
A \$5.25 fee under \$20 net.
A \$2.50 fee over \$20 net.

SHIPPING

• Do You Ship SAME Day?

YES! Stock items ordered by 1:30 PM Central

Backorders are shipped unless cancelled.

• Do You Drop Ship?

Yes! Provide ship-to information with your order. Carriers charge an additional fee for residential deliveries and invalid addresses or address changes.

• How AND FROM WHERE Do You Ship?

Standard shipping is ground. Air available upon request. Carrier charges /fees added to invoice. Free ground charges for orders exceeding \$500 net (fees not included in free freight)

TN facility stocks 20,000 different items. AZ location stocks 5,000 items. Every effort is made to select the most effective time/stock combination.

NOTE: Carriers add \$2.40 - \$4.50 for residential deliveries and \$9.00 for COD deliveries.

• CAN I Use My CARRIER NUMBER?

Yes, however you assume total responsibility for all claims. Optimus invoices must be paid within terms.

International shipments billed 3rd party are charged a \$15 manual shipping fee.
Also customs & tariffs are billed to recipient.

RETURNS/WARRANTIES/CLAIMS

• RETURNS?

Return Requests must be made within 60 days via e-mail or fax. RMA Request Form found in price list or on our web site. Upon authorization, goods must be returned freight pre-paid within 30 days in original packaging. Subject to 15% restocking fee. Packages returned without an RMA number on the box will be refused. Fax the form to 901-259-1892 or send via e-mail to: returns@optimusparts.com

• WARRANTIES?

Manufacturer warranty rules apply. Most require items to be returned for analysis. We gladly handle the returns to manufacturers for you, but do not assume any responsibility. Manufacturer makes the final determination on whether to give credit, return, replace, or deny the claim. You must pay us for original and any replacement items

• Shipping Claims

We will file claims for lost or damaged packages when the shipment was billed to our carrier account. Final determination is per carrier.

1- Lost Packages

Notify us and we will file claim. After 8 business days. They credit us and we credit you.

2- Damage Refused Claims

Carrier will return package to us. When arrives, we file claim. Carrier inspects and determines what if anything they will pay. We pass through to you that amount.

3-Concealed Damage Claims

Fed Ex allows 21 calendar days and UPS allows 6 months. You contact us we contact carrier they send inspector. If carrier credits us, we credit you.